

I am a sign language interpreter. I have been working in the VRS field for the past few years. I feel that it is more than reasonable for Sorenson, or any company, to limit the use of their product to be used with their service. Requiring interoperability would decrease the drive for companies to further their inovations. Please do NOT implement interoperability requirements for VRS equipment.

I do not feel that requiring a speed of answer will solve any problems. The interpreting profession is a very small one. The demand for interpreters FAR exceeds the supply thereof. Imposing a speed of answer requirement would force the VRS providers to reduce their hours of operations in order to fulfill the requirement. There would be a lower quality of interpreting used for VRS as minimally skilled interpreters were hired. Please do not implement a speed of answer requirement.